



Exercises

A PLAN THAT HAS NOT BEEN EXERCISED IS NOT A PLAN.

Don't wait till a crisis hits to learn the lessons. To be Ready you need your team to test the plan and their own ability to respond. The objective of our simulations is to enhance both plans and people.

Our exercises are realistic, engaging and challenging. They will be tailored to both your team and your plans, making sure that the level of challenge creates the best learning outcomes.

The scenarios will train your people to build scaleable, flexible and cohesive teams, with an understanding of the plan, the processes, risks and challenges. This will save significant time, that most precious commodity, and maximise positive outcomes

Crisis Ready provides a variety of packages to train and exercise your people, including communicators, operations personnel and managers. We can build scenarios set within your organisation based on expected or unexpected risks. We will vary levels of complexity and challenge to fit your needs.

We can also deliver exercises set within our unique sandpit simulated environments: [Blackhope Engineering Group and Krizo](#) (a simulated Pacific island nation). These environments are built in great detail providing the challenge of an unknown context and teach lessons about information, relationship and assumption that are vital in crisis and disaster.

DESKTOP EXERCISE

A desktop exercise is a chance to work through your plan without time or emotion affecting the response. It can be used to identify gaps in the planning as well as build a robust crisis team through mutual understanding of roles. A suitable and realistic scenario will be developed to ensure that your specific objectives are achieved.

SYNDICATE EXERCISE

A syndicate exercise, forces participants to see the bigger picture. The room is divided into syndicates who represent the various groups involved in a crisis such as community, media, government etc. A scenario is presented and discussed, giving each syndicate the chance to work through their perspective of the situation and share their objectives with the broader group.

COMMAND POST EXERCISE (CPX)

A CPX, is an exercise with a simulated scenario to test the Crisis Management team without impacting or involving site operations. A realistic, real-time scenario is delivered through print, radio and TV media material, social media sites, and face-to-face or phone interactions with our highly experienced role play team.

A CPX is particularly useful in construction and mining where real-world delays are expensive, but complex and intense scenarios need to be experienced to ensure the readiness of crisis managers.





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It demands careful scenario development to build sufficient realistic challenges and Crisis Ready has run many exercises in a wide variety of sectors. We work with clients to ensure the level of challenge is optimal and that the necessary lessons are learned.



LIVE ACTION SIMULATION

Live action simulations generate emotional intensity and human complexity. They challenge a team's perception, capacity and decision making.

A live action exercise, highlights crisis considerations that a desktop scenario can't identify and uncovers the gaps that only an actual practical test can expose. Our live action simulations can involve the agencies you will deal with in a real event and possibly the actual people from those agencies. This builds realism and develops valuable relationships.

CRISIS DRILLS

Even the best run exercise has an impact on day to day operations, but without frequent practice, even the best crisis team will get rusty. Practice of small components of the overall response are essential to build the capacity to act with the necessary certainty and speed. Drills are undertaken by first-aiders and medical teams, the military and every on-site safety team. These drills have minimal impact on operations but bring significant and concrete improvements.

Our Crisis Drills exercise one small management line with a quick, real-time challenge. Examples might include:

- The Environmental team is tasked to do a rapid assessment of a spill and deliver a brief to Project Management
- The Comms team are tasked to deliver a Ministerial brief on a crisis scenario

These drills are delivered virtually, and last approximately 20 minutes. They can either be done with no notice or in a regular timeslot (eg 8am first Friday of the month) to fit around project schedules.

"Crisis Ready are exceptional trainers who understood the needs of all our people from our senior management through to operational staff at our mine sites.

"Their tailored training allowed each participant, whatever their position or experience, to progress significantly.

"Their understanding of both the mining industry and the media allowed them to lead our people to a greater understanding of the media's place in crises and therefore develop a strategic approach to media responses."

Jason Mills, External Affairs Specialist, Newcrest Mining Limited